

To submit a request fax a completed form to: **1-833-210-8141**

To speak to a representative contact Utilization Management Department at:
1-833-615-9260 or locally at **305-420-3023**

NOTE: Providers must obtain Prior Authorization before scheduling a service.

In order to ensure prompt processing of your request:

- Submit clinical information as needed to support the medical necessity for the request
- In order to timely process the request, make sure this form is completed accurately and completely
- ICD-10 and CPT-4 codes are needed to process the request

FAX ALL REQUESTS FOR HOME HEALTH, DME, OR INFUSION SERVICES TO: **1-833-210-8141**

As a reminder, an authorization/certification number is not a guarantee of payment. Payment is subject to verification of benefit and coverage. We encourage the use of the SOLIS Provider Portal as this will facilitate timely response.

MEMBER INFORMATION			
Member Name:	<small>(Last Name)</small>	<small>(First Name)</small>	Gender: <input type="checkbox"/> M <input type="checkbox"/> F
Member Plan ID #:		DOB:	___/___/___

TYPE OF REQUEST				
To be completed by Provider	Today's Date:	___/___/___	Requested Date of Service: ___/___/___	
	<input type="checkbox"/> Standard Request	Solis Health Plans has 14 days from requested date to provide an organizational determination if all sufficient clinical information is received with the request and can be extended an additional 14 days for any additional information needed.		
	<input type="checkbox"/> Expedited Request	Solis Health Plans has 72 hours for all expedited request to render a decision and can extend timeframe for an additional 14 days. The provider must sign the below attestation certifying that applying the standard time frame would seriously jeopardize the life or health of the member.		
	Date Signed:	___/___/___	Printed Name:	
	Practitioner's Signature:			

PROVIDER INFORMATION			
Referring (Submitting) Provider Name:		Referring Provider NPI:	
Contact Name:		Phone Number:	Fax Number:
Servicing (Treating) Provider Name:		Treating Provider NPI:	
Admitting Provider Name:		Facility NPI:	
		Admitting Provider NPI:	
		Group Name:	

TREATMENT SETTING	
Select One:	<input type="checkbox"/> Office <input type="checkbox"/> Outpatient <input type="checkbox"/> Inpatient <input type="checkbox"/> Mental Health <input type="checkbox"/> Home <input type="checkbox"/> Other: _____

SERVICE CODES AND DIAGNOSIS		
Diagnosis Code(s)/ICD-10	CPT Code or HCPC Code	Dates of Service: From/To
		___/___/___ to ___/___/___
		___/___/___ to ___/___/___
		___/___/___ to ___/___/___
		___/___/___ to ___/___/___

THERAPY OR REHAB SERVICES		
Select One:	Type of Therapy: <input type="checkbox"/> PT <input type="checkbox"/> OT <input type="checkbox"/> ST <input type="checkbox"/> Other:	Number of Units or Visits Requested:
Date(s) Requested:	___/___/___ to ___/___/___	Is this request: <input type="checkbox"/> Initial or <input type="checkbox"/> Extension
Prior Authorization Number or Certification:		